

IN THE CLAIMS

Sub
4
Claim 4 (Once amended)

The method of claim 3 wherein the data associated with the incoming call is automatic number identification (ANI).

Sub
5
Claim 5 (Once amended)

The method of claim 3 wherein the incoming call is routed to the selected call center over a wide area network.

Sub
6
Claim 6 (Once amended)

The method of claim 3 wherein the data associated with the incoming call is transmitted along with voice signals over an IP network to the selected call center.

VERSION WITH MARKINGS TO SHOW CHANGES MADE TO CLAIMS

4. The method of claim [10] 3 wherein the data associated with the incoming call is automatic number identification (ANI).
5. The method of claim [10] 3 wherein the incoming call is routed to the selected call center over a wide area network.
6. The method of claim [10] 3 wherein the data associated with the incoming call is transmitted along with voice signals over an IP network to the selected call center.

REMARKS

The foregoing amendments are to correct errors that were inadvertent, unintentional, and typographical in nature in the nonprovisional application, filed under 37 C.F.R. § 1.53 (b), and their entry under the provisions of 37 C.F.R. § 1.115 is appropriate and is requested.